



KC Metro HMIS

Homelessness Management Information System

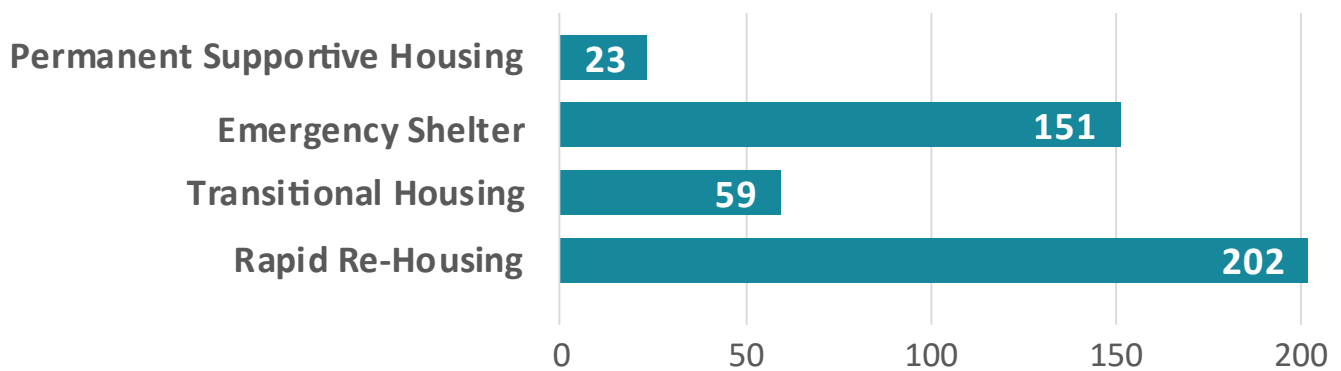
2019 Summary Information for KS-505

This infographic takes you behind the scenes of KC Metro HMIS to provide a summary of 2019 beyond HUD, other grantors and agency reporting.

Shelter Projects



Project Enrollments



Number of Projects

Rapid Re-Housing
8

Transitional Housing
6

Emergency Shelter
4

Permanent Supportive Housing
3

Service Only Projects include
21.1K project enrollments served through
33 projects

Youth Only Projects
18 youths served
2 youth transitional housing projects

Homeless Outreach
86 project enrollments
1 mental health outreach project

HMIS Users

114

Total HMIS users



35

New users added

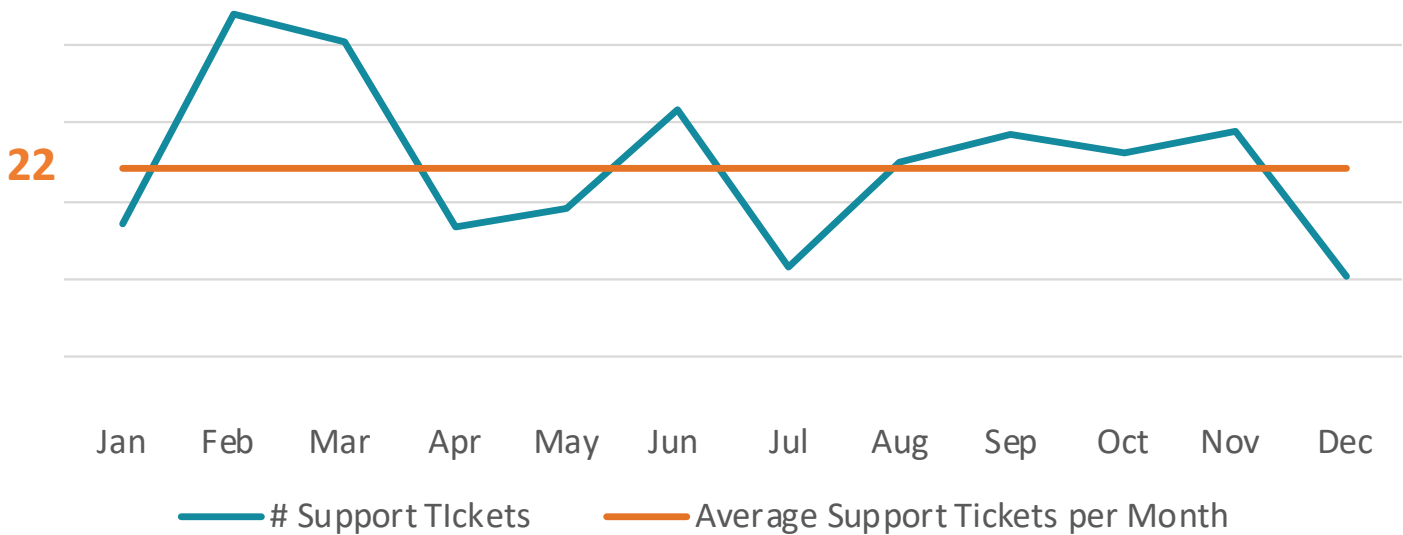
All HMIS users are required to take training and sign a *System Confidentiality and Use Agreement*.

HMIS Administration and Special Projects

- Implemented HUDs latest data standards.
- Awarded \$150K (2 years) HMIS capacity-building NOFA.
- Established new agency setup process.
- Established new project request form and process.
- Performed data management clean-up, which resulted in a 50 percent reduction in overall enrollments.
- 12 maintenance releases of HMIS software.
- Hosted four user committee meetings.
- Nutmeg helpdesk support started mid-October.
- Secured approval of new HUD grants for both MO-604 and KS-505 and from MHDC to support the HMIS system.
- Negotiated a reduced license fee from Caseworthy for the system's use.
- Completed proposal to MO-604 in response to RFP for lead agency.
- Drafted Transition Plan for MO-604 to become their own lead agency.

User Support

KS-505 Support Tickets*



* does not include support requests by phone

Support Tickets

- Peaks in support mirror deadlines for year-/grant-end reporting needs.
- Typical support requests include:
 - Duplicate client records.
 - General data clean-up (removing, editing, correcting issues with enrollments).
 - Reporting issues.
 - Program related (new program setup, updates, edit/add services).

User Training

- 35** users attended privacy and security webinars.
- 6** users attended Caseworthy overview webinars.
- 19** total webinars scheduled (privacy and security, Caseworthy overview).
- 13** on-site agency trainings were held.



Training available on kcmetrohmis.org*



- 5** video trainings.
- 4** training presentations.
- 32** quick reference guides.

* on demand



Agency HMIS Monitoring

Agency monitoring is an opportunity for us to work one-on-one with agencies to assess HMIS data quality and identify support needs.

**Agencies
monitored
in 2019**
2